

## Master Syllabus

### MHT 1201 - Interviewing Skills

**Division:** Health Sciences

**Department:** Human Services and Behavioral Health

**Credit Hour Total:** 3.0

**Lecture Hrs:** 3.0

**Prerequisite(s):** MHT 1101

**Other Prerequisite(s):** AND Restricted to Majors

**Date Revised:** October 2013

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### Course Description:

Basic interviewing, active listening skills, elements of the helping relationship, professional ethics and issues. Practice in conducting interviews. Cultural factors in interviewing. Introduction to Motivational Interviewing. Health Information Portability and Accountability Act (HIPAA) privacy law.

### General Education Outcomes:

- Critical Thinking/Problem Solving Competency
- Oral Communication Competency
- Values/Citizenship/Community Competency

### Course Outcomes:

#### Active Listening

Identify the ingredients of active listening.

**Assessment Method:** Locally developed exams

**Performance Criteria:** 70% or better in written exams

**Assessment Method:** Simulations

**Performance Criteria:** 70% or better on videorecorded interviews

#### Attending Skills

Demonstrate attending skills.

**Assessment Method:** Behavioral observations

**Performance Criteria:** 70% or better on rubric

**Assessment Method:** Locally developed exams

**Performance Criteria:** 70% or better on written exams

**Assessment Method:** Simulations

**Performance Criteria:** 70% or better on videorecorded interviews

#### Interviewing Responses

Differentiate and utilize a variety of interviewing responses in an empathic manner.

**Assessment Method:** Behavioral observations

**Performance Criteria:** 70% or higher on rubric

**Assessment Method:** Locally developed exams

**Performance Criteria:** 70% or better in written exams

**Assessment Method:** Simulations

**Performance Criteria:** 70% or better on videorecorded interviews

#### Cultural Diversity

Articulate one's own views regarding particular issues of diversity.

**Assessment Method:** Oral examination

**Performance Criteria:** 70% or better on class presentation

**Assessment Method:** Written surveys and/or questionnaires

**Performance Criteria:** 70% or better on self-assessment

#### Legal, Ethical, and Professional Standards

Identify and abide by legal, ethical, and professional standards.

**Assessment Method:** Behavioral observations

**Performance Criteria:** 70% or higher on rubric

**Assessment Method:** Locally developed exams

**Performance Criteria:** 70% or better on exams

**Assessment Method:** Simulations

**Performance Criteria:** 70% or better in videorecorded interviews

### Outline:

Attending skills  
Empathy and support  
Problem exploration  
HIPAA privacy practices  
Professional ethics  
Boundary issues  
Practice in interviewing  
Motivational interviewing