

Master Syllabus

MHT 1201 - Interviewing Skills

Division: Health Sciences

Department: Human Services and Behavioral Health

Credit Hour Total: 3.0

Lecture Hrs: 3.0

Prerequisite(s): MHT 1101

Other Prerequisite(s): AND Restricted to Majors

Date Revised: October 2013

Course Description:

Basic interviewing, active listening skills, elements of the helping relationship, professional ethics and issues. Practice in conducting interviews. Cultural factors in interviewing. Introduction to Motivational Interviewing. Health Information Portability and Accountability Act (HIPAA) privacy law.

General Education Outcomes:

- Critical Thinking/Problem Solving
- Oral Communication
- Values/Citizenship/Community

Course Outcomes:

Active Listening

Identify the ingredients of active listening.

Assessment Method: Locally developed exams

Performance Criteria: 70% or better in written exams

Assessment Method: Simulations

Performance Criteria: 70% or better on videorecorded interviews

Attending Skills

Demonstrate attending skills.

Assessment Method: Behavioral observations

Performance Criteria: 70% or better on rubric

Assessment Method: Locally developed exams

Performance Criteria: 70% or better on written exams

Assessment Method: Simulations

Performance Criteria: 70% or better on videorecorded interviews

Interviewing Responses

Differentiate and utilize a variety of interviewing responses in an empathic manner.

Assessment Method: Behavioral observations

Performance Criteria: 70% or higher on rubric

Assessment Method: Locally developed exams

Performance Criteria: 70% or better in written exams

Assessment Method: Simulations

Performance Criteria: 70% or better on videorecorded interviews

Cultural Diversity

Articulate one's own views regarding particular issues of diversity.

Assessment Method: Oral examination

Performance Criteria: 70% or better on class presentation

Assessment Method: Written surveys and/or questionnaires

Performance Criteria: 70% or better on self-assessment

Legal, Ethical, and Professional Standards

Identify and abide by legal, ethical, and professional standards.

Assessment Method: Behavioral observations

Performance Criteria: 70% or higher on rubric

Assessment Method: Locally developed exams

Performance Criteria: 70% or better on exams

Assessment Method: Simulations

Performance Criteria: 70% or better in videorecorded interviews

Outline:

Attending skills
Empathy and support
Problem exploration
HIPAA privacy practices
Professional ethics
Boundary issues
Practice in interviewing
Motivational interviewing