

Master Syllabus

HMT 2230 - Risk & Prevention Management

Division: Business and Public Services

Department: Hospitality Management

Credit Hour Total: 2.0

Lecture Hrs: 2.0

Prerequisite(s): AND HMT 1105 DEV 0035

Date Revised: March 2013

Course Description:

This course will cover the broad task of protecting guests, non-guests, employees and assets. Topics will include security, property access, perimeter control, alarm systems, communication systems, closed circuit television, computer security, employment screening, terrorism, emergency procedures and general safety procedures.

General Education Outcomes:

- ▣ Written Communication Competency
- ▣ Critical Thinking/Problem Solving Competency
- ▣ Information Literacy Competency

Course Outcomes:

Risk Assessment and Insurance

Systematize the process of assessing risk and evaluate the types of insurance coverage needed for different hospitality and tourism operations.

Assessment Method: Locally developed exams

Performance Criteria:

Students will take a case study exam within 2 hours at an accuracy level of 70% or above

Surveillance Protection

Diagram surveillance systems as they pertain to unauthorized persons, theft, etc. in hospitality and tourism operations.

Assessment Method: Locally developed exams

Performance Criteria:

Students will take a case study exam within 2 hours at an accuracy level of 70% or above

Crisis and the Media

Practice dealing with bomb threats, terrorism, fire, tornadoes, robberies, etc.

Assessment Method: Locally developed exams

Performance Criteria:

Students will take a case study exam within 2 hours at an accuracy level of 70% or above

Liability Concerns

Determine and evaluate the major areas of vulnerability and issues regarding liability of lodging operations, restaurant operations, cruise ships, etc.

Assessment Method: Locally developed exams

Performance Criteria:

Students will take a case study exam within 2 hours at an accuracy level of 70% or above

Outline:

Crisis and the Media

Liability Concerns

Risk Assessment and Insurance

Surveillance Protection

Safety Committee