

## Master Syllabus

### HMT 1146 - Airline Travel Technology

**Division:** Business and Public Services

**Department:** Hospitality Management

**Credit Hour Total:** 3.0

**Lecture Hrs:** 2.0 **Lab Hrs:** 2.0

**Prerequisite(s):** AND HMT 1105 HMT 1140

**Date Revised:** October 2012

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### Course Description:

Computer-based training using airline and travel technology to develop knowledge and skills to complete the fundamental elements of a travel reservation. Elements include searching, confirming and pricing for airline, car and hotel reservations in a Passenger Name Record. Two classroom, two lab hour per week.

### General Education Outcomes:

- Oral Communication Competency
- Critical Thinking/Problem Solving Competency
- Values/Citizenship/Community Competency
- Computer Literacy Competency
- Information Literacy Competency

### Course Outcomes:

#### Airline and city airport codes

Identify and associate correct airline and city airport codes while selecting airline availability and confirming space.

**Assessment Method:** Locally developed exams

**Performance Criteria:** Score 70% or higher

**Assessment Method:** Simulations

**Performance Criteria:** Score 70% or higher

#### Reservation

Confirm a basic reservation including car and hotel.

**Assessment Method:** Locally developed exams

**Performance Criteria:** Score 70% or higher

**Assessment Method:** Simulations

**Performance Criteria:** Score 70% or higher

#### Passenger Reservation

Create and identify the mandatory parts of the Passenger Name Record.

**Assessment Method:** Locally developed exams

**Performance Criteria:** Score 70% or higher

**Assessment Method:** Simulations

**Performance Criteria:** Score 70% or higher

### Outline:

Airline computer reservation system and other travel technology  
Passenger Name Record  
Current industry guidelines  
Utilizing current airline rules and regulations  
Accommodations and car reservations