

Master Syllabus

HMT 1146 - Airline Travel Technology

Division: Business and Public Services

Department: Hospitality Management

Credit Hour Total: 3.0

Lecture Hrs: 2.0 **Lab Hrs:** 2.0

Prerequisite(s): AND HMT 1105 HMT 1140

Date Revised: October 2012

Course Description:

Computer-based training using airline and travel technology to develop knowledge and skills to complete the fundamental elements of a travel reservation. Elements include searching, confirming and pricing for airline, car and hotel reservations in a Passenger Name Record. Two classroom, two lab hour per week.

General Education Outcomes:

- ▣ Oral Communication Competency
- ▣ Critical Thinking/Problem Solving Competency
- ▣ Values/Citizenship/Community Competency
- ▣ Computer Literacy Competency
- ▣ Information Literacy Competency

Course Outcomes:

Airline and city airport codes

Identify and associate correct airline and city airport codes while selecting airline availability and confirming space.

Assessment Method: Locally developed exams

Performance Criteria: Score 70% or higher

Assessment Method: Simulations

Performance Criteria: Score 70% or higher

Reservation

Confirm a basic reservation including car and hotel.

Assessment Method: Locally developed exams

Performance Criteria: Score 70% or higher

Assessment Method: Simulations

Performance Criteria: Score 70% or higher

Passenger Reservation

Create and identify the mandatory parts of the Passenger Name Record.

Assessment Method: Locally developed exams

Performance Criteria: Score 70% or higher

Assessment Method: Simulations

Performance Criteria: Score 70% or higher

Outline:

Airline computer reservation system and other travel technology
Passenger Name Record
Current industry guidelines
Utilizing current airline rules and regulations
Accommodations and car reservations