

Master Syllabus

COM 2225 - Small Group Communication

Division: Liberal Arts, Communication and Social Sciences

Department: Communication

Credit Hour Total: 3.0

Lecture Hrs: 3.0

Prerequisite(s): DEV 0035

Other Prerequisite(s): OR Other Any other college level English course

Date Revised: April 2015

Course Description:

Focusing on development of effective small group decision-making and leadership skills, stressing better methods of expressing oneself and understanding others through learning group communication, theory and participating in small group decision-making experiences.

General Education Outcomes:

- Oral Communication
- Critical Thinking/Problem Solving
- Values/Citizenship/Community
- Written Communication
- Computer Literacy
- Information Literacy

Course Outcomes:

Improve communication behavior

Analyze, adjust, and improve own communication behaviors in groups.

Assessment Method: Locally developed exams

Performance Criteria:

70% content accuracy

Report group outcomes

Competently report group outcomes.

Assessment Method: Performance appraisals

Performance Criteria:

70% content accuracy

Critical thinking and observation

Develop critical thinking and observation skills for the group process.

Assessment Method: Performance appraisals

Performance Criteria:

70% content accuracy

Types of group participation

Demonstrate understanding of various types of group participation (leadership, roles, goal achievement, conflict, decision making, problem solving).

Assessment Method: Locally developed exams

Performance Criteria:

70% of items answered correctly

Terms, principles, and theories

Define and explain basic terms, principles, and theories of small group communication.

Assessment Method: Locally developed exams

Performance Criteria:

70% of items answered correctly

Outline:

Definition of small group communication
Characteristics of small groups and small group communication
Systems theory and small groups
Norms, roles, cohesiveness and group think
Stages of group formation through communication
Impact of diversity on group outcomes
Creating group cohesiveness
Verbal communication in groups
Nonverbal communication in groups
Listening in groups
Feedback giving and receiving in groups
Group decision-making methods
Group problem-solving processes
Effective group facilitation
Managing group conflict productively
Theories of group leadership
Observing and evaluating small group behavior
Impact of mediated group interaction
Group presentation skills