

## Master Syllabus

### COM 2225 - Small Group Communication

**Division:** Liberal Arts, Communication and Social Sciences

**Department:** Communication

**Credit Hour Total:** 3.0

**Lecture Hrs:** 3.0

**Prerequisite(s):** DEV 0035

**Other Prerequisite(s):** OR Other Any other college level English course

**Date Revised:** April 2015

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### Course Description:

Focusing on development of effective small group decision-making and leadership skills, stressing better methods of expressing oneself and understanding others through learning group communication, theory and participating in small group decision-making experiences.

### General Education Outcomes:

- Oral Communication Competency
- Critical Thinking/Problem Solving Competency
- Values/Citizenship/Community Competency
- Written Communication Competency
- Computer Literacy Competency
- Information Literacy Competency

### Course Outcomes:

#### Improve communication behavior

Analyze, adjust, and improve own communication behaviors in groups.

**Assessment Method:** Locally developed exams

**Performance Criteria:**

70% content accuracy

#### Report group outcomes

Competently report group outcomes.

**Assessment Method:** Performance appraisals

**Performance Criteria:**

70% content accuracy

#### Critical thinking and observation

Develop critical thinking and observation skills for the group process.

**Assessment Method:** Performance appraisals

**Performance Criteria:**

70% content accuracy

#### Types of group participation

Demonstrate understanding of various types of group participation (leadership, roles, goal achievement, conflict, decision making, problem solving).

**Assessment Method:** Locally developed exams

**Performance Criteria:**

70% of items answered correctly

#### Terms, principles, and theories

Define and explain basic terms, principles, and theories of small group communication.

**Assessment Method:** Locally developed exams

**Performance Criteria:**

70% of items answered correctly

### Outline:

Definition of small group communication  
Characteristics of small groups and small group communication  
Systems theory and small groups  
Norms, roles, cohesiveness and group think  
Stages of group formation through communication  
Impact of diversity on group outcomes  
Creating group cohesiveness  
Verbal communication in groups  
Nonverbal communication in groups  
Listening in groups  
Feedback giving and receiving in groups  
Group decision-making methods  
Group problem-solving processes  
Effective group facilitation  
Managing group conflict productively  
Theories of group leadership  
Observing and evaluating small group behavior  
Impact of mediated group interaction  
Group presentation skills