

Master Syllabus

ALH 1150 - Healthcare Navigator Clinical

Division: Health Sciences

Department: Allied Health

Credit Hour Total: 2.0

Lecture Hrs: 1.0 **Clinic:** 5.0

Prerequisite(s): ALH 1101 AND HIM 1101

Date Revised: June 2013

Course Description:

Students will learn about health concepts, resources and skills related to the role and responsibility of Healthcare Navigator. Emphasis on working in community based settings, publicly and privately funded health and social services, broad determinants of health, communications skills and barriers to health care services and related community resources.

General Education Outcomes:

- ▣ Critical Thinking/Problem Solving Competency
- ▣ Information Literacy Competency

Course Outcomes:

Professionalism

Demonstrate professionalism including knowledge of cultural competence, self care and communication skills including basic computer literacy.

Assessment Method: Performance appraisals
Performance Criteria:

70% or better on given rubric

Needs and Resource Assessment

Demonstrate skills in conducting patient needs assessment and identifying appropriate resources to meet these needs.

Assessment Method: Locally developed exams
Performance Criteria:

70% or better on given exam

Health Care Financing

Describe in general terms public and private health care financing, and barriers to accessing needed resources.

Assessment Method: Locally developed exams
Performance Criteria:

70% or better on given exam

Documentation

Demonstrate skills in documentation.

Assessment Method: Locally developed exams
Performance Criteria:

70% or better on given exam

Outline:

Cultural competency
Professionalism
Self care
Communication skills, including basic computer literacy
Interviewing skills
Patient needs assessment
Health promotion/disease prevention
Community resources
Health care financing
Referrals and linages
Barriers to service
Documentation skills