

## Master Syllabus

### ALH 1150 - Healthcare Navigator Clinical

**Division:** Health Sciences

**Department:** Allied Health

**Credit Hour Total:** 2.0

**Lecture Hrs:** 1.0 **Clinic:** 5.0

**Prerequisite(s):** ALH 1101AND HIM 1101

**Date Revised:** June 2013

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### Course Description:

Students will learn about health concepts, resources and skills related to the role and responsibility of Healthcare Navigator. Emphasis on working in community based settings, publicly and privately funded health and social services, broad determinants of health, communications skills and barriers to health care services and related community resources.

### General Education Outcomes:

- ▣ Critical Thinking/Problem Solving Competency
- ▣ Information Literacy Competency

### Course Outcomes:

#### Professionalism

Demonstrate professionalism including knowledge of cultural competence, self care and communication skills including basic computer literacy.

**Assessment Method:** Performance appraisals  
**Performance Criteria:**

70% or better on given rubric

#### Needs and Resource Assessment

Demonstrate skills in conducting patient needs assessment and identifying appropriate resources to meet these needs.

**Assessment Method:** Locally developed exams  
**Performance Criteria:**

70% or better on given exam

#### Health Care Financing

Describe in general terms public and private health care financing, and barriers to accessing needed resources.

**Assessment Method:** Locally developed exams  
**Performance Criteria:**

70% or better on given exam

#### Documentation

Demonstrate skills in documentation.

**Assessment Method:** Locally developed exams  
**Performance Criteria:**

70% or better on given exam

### Outline:

Cultural competency  
Professionalism  
Self care  
Communication skills, including basic computer literacy  
Interviewing skills  
Patient needs assessment  
Health promotion/disease prevention  
Community resources  
Health care financing  
Referrals and linages  
Barriers to service  
Documentation skills