

Master Syllabus

ALH 1150 - Healthcare Navigator Clinical

Division: Health Sciences

Department: Allied Health

Credit Hour Total: 2.0

Lecture Hrs: 1.0 **Clinic:** 5.0

Prerequisite(s): ALH 1101AND HIM 1101

Date Revised: June 2013

Course Description:

Students will learn about health concepts, resources and skills related to the role and responsibility of Healthcare Navigator. Emphasis on working in community based settings, publicly and privately funded health and social services, broad determinants of health, communications skills and barriers to health care services and related community resources.

General Education Outcomes:

- ▣ Critical Thinking/Problem Solving Competency
- ▣ Information Literacy Competency

Course Outcomes:

Professionalism

Demonstrate professionalism including knowledge of cultural competence, self care and communication skills including basic computer literacy.

Assessment Method: Performance appraisals

Performance Criteria:

70% or better on given rubric

Needs and Resource Assessment

Demonstrate skills in conducting patient needs assessment and identifying appropriate resources to meet these needs.

Assessment Method: Locally developed exams

Performance Criteria:

70% or better on given exam

Health Care Financing

Describe in general terms public and private health care financing, and barriers to accessing needed resources.

Assessment Method: Locally developed exams

Performance Criteria:

70% or better on given exam

Documentation

Demonstrate skills in documentation.

Assessment Method: Locally developed exams

Performance Criteria:

70% or better on given exam

Outline:

Cultural competency

Professionalism

Self care

Communication skills, including basic computer literacy

Interviewing skills

Patient needs assessment

Health promotion/disease prevention

Community resources

Health care financing

Referrals and linages

Barriers to service

Documentation skills